

## **Policies, Refunds, Terms and Conditions**

### **REGISTRATION POLICY**

#### **REGISTRATIONS BY TELEPHONE, FAX OR ON-LINE**

Ensure your registration TODAY by using your credit card and registering on line, by telephone or fax. Registrations are not guaranteed until payment has been received. Mail in registration applications will be confirmed at time of receipt of registration and payment. Phone registration or online registrations with cheques or money orders to be issued in will be given 10 business days to be received by mail, after 10 days, registration cannot be guaranteed. PAYMENT OPTIONS BY TELEPHONE, FAX OR ON-LINE:

#### **GOLD IN THE NET OFFERS 3 PAYMENT OPTIONS AS LISTED BELOW**

- 100% Full Payment at time of registration.
- 50% deposit at time of registration w/ 50% pre-authorized balance payment due on or before June 1st.
- Monthly payments accepted with Credit Card or Posted Dated Cheques.

Upon receipt of registration a deposit will be made to secure spot program and balance of payments will be spread over the remainder of the plan to a maximum of 4 months. Last payment to be processed on or before **June 1st**. Monthly payment processing dates are available on 1st, and 15th of the month.

*Direct Debit available in some locations; please contact regional franchise to confirm availability.*

**RETURNED CHEQUES:** Dishonoured cheques subject to a \$25.00 NSF charge.

### **PAYMENT AND TAX RECEIPTS**

Cancelled cheques and credit card payments will act as receipt of payment. Should a tax receipt be required please contact the regional office by email or phone to request a hard copy to be mailed or email for income tax purposes.

### **CAMP CONFIRMATION:** Weekly Summer Camps:

Gold in the Net will acknowledge receipt of your application by email when you register online. A second email with a few days be sent to confirm availability, level, and location and should you choose the payment plan option the email will also include information outlining of the payment structure. An email will also be issued should you register online and select the 'mail in' option outlining the 10 day time frame to have payment mailed in. All final payments are due on or before June 1st. Please check your confirmation email as soon as you receive it and notify the regional office of any errors in registration and/or payment information. Your letter of confirmation will state your payment information, the program you've registered for. Schedule information will be available May/June by email and will also be available in hard copies available via email request. Schedule information subject to change.

## **REFUND and CANCELLATIONS**

In the event a student cancels prior to June 1st, there will be a 10% administration fee charged for EACH session cancelled. No refunds will be made after June 1st. Any request for camp credits will have to be in writing and will be considered solely at the discretion of the camp regional office or for those covered under the Camp Refund Option (5% fee applicable) Regional office and Camp Refund Option information listed below.

## **CAMP REFUND OPTION - LIMITED AVAILABILITY**

This option provides for a full or prorated refund or camp credit due to illness or injury only after June 1st. The Camp refund option must be purchased concurrently with your registration on line or by phone. There will be a fee is 5% of the registration cost and refunds or camp credit will only be considered on receipt of a written claim, which includes confirmation of the refund option purchase and a medical report from your physician. If you opt to not purchase the camp refund option, a refund or credit will not be guaranteed after June 1st. There will be no exceptions to this policy. All Camp refund requests will be reviewed, approved by the camp franchise regional office, upon receipt of written claim.

*Camp locations where this option is available will be identified on the registration page of the website. If you have any further questions in regards to our Camp Refund Option and availability, please contact the regional franchise offices listed below.*

## **BALANCE OF FEES**

All fees must be paid on or before June 1st. Late enrolments after June 1st. will require full payment at time of registration. Students will not be permitted on the ice without final payment. Should you chose the partial payment at time of registration and pay by credit card a future payment will be set up to come off your credit card on or before June 1st and an email confirmation will be sent for your information.

## **CONDITIONS OF ENROLMENT**

Gold in the Net Hockey Schools reserves the right to move students if they feel their choice of program is not within the evaluation guidelines dictated. This program adjustment will be made with the STUDENT'S best interest in mind. In the case of the student or parent/guardian requesting a change of program or group, there will be a nominal administration fee charged.

## **STUDENT CONDUCT**

Gold in the Net Hockey Schools reserves the right to remove a student if behaviour has become disruptive to fellow students and the quality of the program. Gold in the Net strongly enforces a zero tolerance policy towards bullying. Student(s) participating in bullying will be asked to leave and no refund will be issued.

**PICK-UP & DROP-OFF SERVICE: (Service Charge)**

Consult camp registration page for this option. Not available at all locations. Confirm with franchise regional office availability and special requests. Service charge will be applied. Availability and time considerations may also apply.

**LUNCH PROGRAM: (Lunch Fee)**

Lunch programs can be purchased online through the registration page in advance for a fee. Contact local franchise office for further information and pricing. Not available in all locations.

**JERSEY**

Each participant will receive one goalie cut jersey at their summer camp check-in.

**WHEN TO REGISTER**

We encourage you to register your goalies as soon as possible. We register all of our students on a first come first served bases.

## REGIONAL OFFICE CONTACT INFORMATION

### CANADA

#### **Gold in the Net - Alberta**

5 Carleton Drive St. Albert, AB  
T8N 7K9

**Tel:** 1.780.418.5566

**Toll Free:** 1.888.416.5376

**Fax:** 1.780.418.7799

**Email:** [alberta@goldinthenet.com](mailto:alberta@goldinthenet.com)

#### **Gold in the Net – BC**

P.O. Box 414

Lantzville, BC

V0R 2H0

**Tel:** 1.250.586-4342

**Email:** [bc@goldinthenet.com](mailto:bc@goldinthenet.com)

#### **Gold in the Net -**

#### **Manitoba/Saskatchewan**

P.O. Box 414

Lantzville BC V0R 2H0

**Phone:** 1.250.586.4342

**Email:** [mansask@goldinthenet.com](mailto:mansask@goldinthenet.com)

#### **Gold in the Net – Ontario (East)**

2318 2nd Concession Rd

Brockville, ON

K6V 5T1

**Phone/Fax:** 1.613.498.0467

**Toll Free:** 1.866.466.9955

**Email:** [ontario@goldinthenet.com](mailto:ontario@goldinthenet.com)

### USA

#### **Gold in the Net – Alaska**

8172 Thunder Street

Juneau, Alaska 99801

**Phone:** 1-907-209-8303

**Email:** [alaska@goldinthenet.com](mailto:alaska@goldinthenet.com)

#### **Gold in the Net – California**

Unit A – 175 Stimson Ave

Pismo Beach, CA 93449

**Phone:** 805.779.0365

**Email:** [california@goldinthenet.com](mailto:california@goldinthenet.com)

### OVERSEAS

#### **Gold in the Net – Finland**

Papinsalmenkatu 35 C 12

20900 Turku, Finland

Phone: +358 (0) 408 211 467

Email: [finland@goldinthenet.com](mailto:finland@goldinthenet.com)

## **CONSENT AND WAIVER OF RESPONSIBILITY:**

### **PLEASE READ BEFORE REGISTERING ONLINE**

ACKNOWLEDGING that Goaltending (ice hockey) is a sport, I agree that GOLD IN THE NET - ALASKA, its agents, servants and employees shall not be liable to ME (the registered student) for any injury or damage resulting directly or indirectly from my participation at GOLD IN THE NET-ALASKA, whether from my participation on ice warming up, on ice drills, on ice goaltending instruction, or off-ice dry land training and any other programs whether incurred on the ice or otherwise in or about the facilities. I further agree that I discharge GOLD IN THE NET-ALASKA, its agents, servants and employees from all actions, claims and demands I may have for any injury or damage. I understand this agreement shall bind my heirs and assigns and shall inure to the benefit of the GOLD IN THE NET - ALASKA, its agents, servants and employees and their successors and assigns. It is further agreed GOLD IN THE NET - ALASKA does not and shall not be considered to guarantee or warrant such equipment as may be used in the conducting of said school. GOLD IN THE NET - ALASKA is not responsible for lost or stolen personal articles or equipment. GOLD IN THE NET - ALASKA reserves the right to use any pictures taken during the school for advertising and/or instructional purpose.

REFUNDS will be honoured prior to JUNE 1ST. 10% administration fee will apply to all refunds or cancelled sessions No refunds will be made after June 1st. Any request for camp credits will have to be done so in writing and will be considered solely at the discretion of the camp regional office or for those covered under the Camp Refund Option (5% fee applicable). Not available in all locations consult website registration page for details.

REGISTRATIONS are not guaranteed until payment or deposit has been made according to GOLD IN THE NET camp payment options.

INCLUDED IS A DEPOSIT AND/OR FULL PAYMENT AS INDICATED ABOVE. I understand and agree the balance of these fees must be paid in full on or before June 1st. All registrations must be paid in full prior camp check in. Outstanding balance may result in a student being withheld from first ice session. Late payment accepted will be by cash only. Cheques should be made payable to GOLD IN THE NET-ALASKA. Registrations being FAXED or MAILED in must be acknowledged and signed by a parent or guardian before registration can be authorized by GOLD IN THE NET-ALASKA. The SUBMITTANCE of the ONLINE registration acknowledges that the WAIVER CLAIM has been fully read and authorized by a parent or guardian responsible for the named student according to the Policies and Procedure at footer of the page.